**OUT-OF-SYSTEM INTERLIBRARY LOAN INSTRUCTIONS**

**for OWWL Member Library Staff**

REVISED MAY 2024

Out-of-system interlibrary loans require special processing.

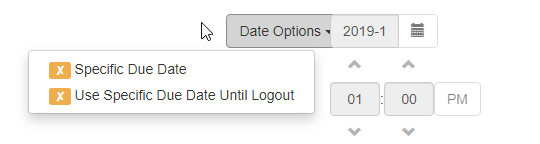
**CIRCULATION**

*Special loan items have different due dates:*

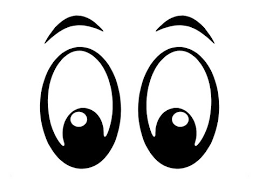
* Check the label for due date – there is no need to calculate additional travel time

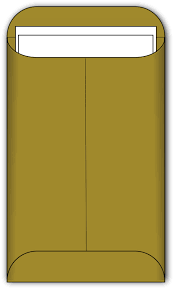
Due Date: MM-DD-YYYY

* Upon check-out, enter **SPECIFIC DUE DATE** to match the date on the label and the Evergreen check-in alert message



***Be sure to tell the patron this special due date***

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**RETURN DELIVERY**

*Special loan items require special handling:*

Secure the item **in an envelope** marked for **OWWLHQ-ILL** and place it in a delivery bin

**RENEWALS**

*Special loan items require renewal approval:*

Library staff **MUST CONTACT OWWLHQ** to request renewal of eligible items

OWWLHQ staff will notify the member library of the request outcome

* If approved, OWWLHQ staff will edit the patron’s due date
* If denied, the current due date will remain in effect
* If no contact is possible, you may extend the loan for *1 additional week only*
  + Be sure to email [ill@owwl.org](mailto:ill@owwl.org) with this information

***Member library staff will need to notify patron of the renewal status (approved or denied)***

Questions? Contact Kathryn Riedener at [ill@owwl.org](mailto:ill@owwl.org)